

capacity solutions platform

*empowering practitioners to make
data-driven decisions*



Pact's **Capacity Solutions Platform® (CSP)** is a web-based software that tracks, analyzes, and measures the results of organizational and network strengthening efforts, building directly on Pact's integrated and collaborative approach to development. The platform aggregates performance data, which allows for a holistic view of partners' effectiveness.

Pact's signature **capacity strengthening methodologies and tools** are powered by the platform, including the Organizational Performance Index (OPI) (endorsed by USAID as the preferred tool for performance management).

powerful features

The CSP provides reliable, transparent, and actionable analysis for targeted organizational strengthening interventions through:



Integration with Pact's proven methodologies



Dynamic reporting features to easily make sense of global datasets



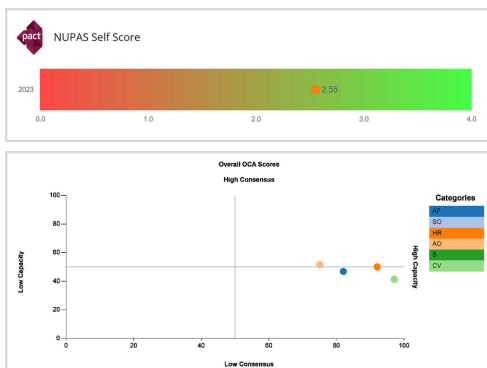
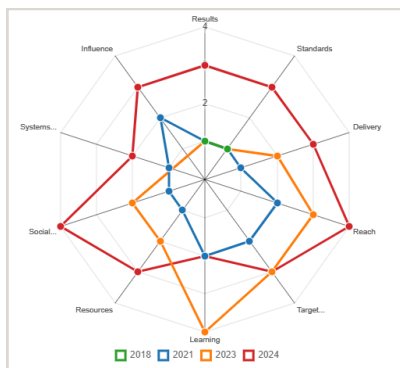
Built-in data review process to ensure quality and consistency



Multi-language access in English, French, Spanish, Ukrainian, and Bahasa Indonesian



Secured data on cloud-based storage with up-to-date industry-standard certifications



customized reporting provides snapshots of organizational progress

partners own their journey

The CSP empowers organizations, networks, and practitioners to:

- **Analyze and track** ongoing trends and organizational improvements
- **Learn and adapt** strategies for resilience using real-time data
- **Generate reports** to share progress with stakeholders
- **Connect impact-level results** with capacity strengthening data captured



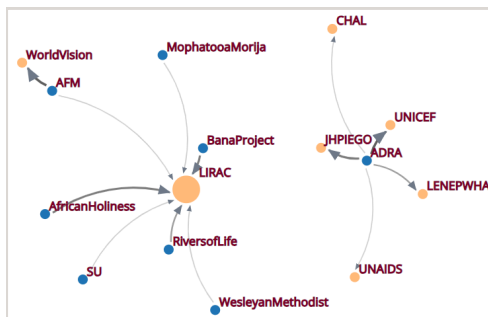


illustration of interactions within and between partners

benefits of csp partnership

Interested in better engagement with your data? By partnering with the CSP, you can get:

- ☒ **Locally led impact:** Pact will work with you to identify suitable solutions for your operating context and needs
- ☒ **Customization:** Pact can modify existing modules and/or create new modules to reflect your tools and processes
- ☒ **User access:** You can set different levels of access for different users (local partners, donors, country staff, etc.) within your sub-space
- ☒ **Ongoing support:** Pact provides technical, mentoring and training support to equip you and your team with the knowledge and skills to deftly navigate the platform

available modules

Pact's signature capacity strengthening methodologies and tools in the CSP will enable you to:

- Understand organizational strengths and gaps
- Compare performance results using a standardized tool
- Co-develop an action plan to improve identified gaps
- Monitor progress towards capacity strengthening goals
- Track events, such as training and mentoring sessions
- Analyze risks to ensure stewardship of resources

the csp enables local access to funding in indonesia

In 2022, the Indonesian civil society organization KAKI leveraged Pact's **Capacity Solutions Platform (CSP)** to secure funding from a UN agency. The agency required proof of strong internal controls and capacity strengthening efforts – standards that often pose barriers for smaller, local organizations.

Using the CSP, KAKI **tracked and analyzed results** from key tools like the ITOCA, OPI, and CAP workshops. The platform's clear, visual reporting enabled KAKI to confidently demonstrate their organizational readiness. As a result, they successfully secured funding to implement a new project – highlighting how the CSP empowers local actors to meet donor requirements and lead development initiatives.



connect with us

See how the CSP can meet your needs. Request a demonstration: [**csp@pactworld.org**](mailto:csp@pactworld.org)

Pact is an international nonprofit that works globally to build solutions for human development that are evidence-based, data-driven and owned by the communities we serve. Founded in 1971, Pact works with partners to build resilience, improve accountability, and strengthen knowledge and skills for sustainable social impact.